

Ward's  Fruit & Produce Co., Inc.
 Ward's Triad Produce Co., Inc.
 State Farmers Market
 1109 Agriculture Street
 Raleigh, NC 27603
 Phone: (919)-828-4192 Fax: (919) 828-9915
 E-mail: orders@wardproduce.com

We look forward to provide you with the best customer service available so please find below some helpful information when placing your orders.

Hours of Operation:

- Monday through Friday
5 a.m. to 2 p.m.

- Saturday
5 a.m. to 10 a.m.

To Place Orders:

By phone: 1-800-273-4161 or 919-828-4161
(Following prompts to leave orders on Voicemail)

OR

By fax: 919-828-9915
By email: orders@wardproduce.com
Order online: Contact our office to set up your ID

**Please note that 2 p.m. and 10 a.m. are closing times so to insure next day delivery please place your orders by 9pm the day/night before your required delivery day. In urgent situations if a same day delivery is required please call early enough to allow the driver to deliver your product & return to the warehouse by closing time otherwise we cannot guarantee same day delivery.

When placing orders please leave your company's name with location and a phone number where we can reach you if there are questions about your order. To insure you receive your orders accurately, please be specific regarding which product you are ordering and if you require cases, each or lbs for that product. All orders require a \$50 minimum order for delivery or they could be subject to a Delivery Charge. If for any reason you are not satisfied with a product we delivered please review our return policy below.

Return Policy

When deliveries are received please inspect all products and notify the driver at the time of delivery of any unsatisfactory produce you would like to return. The Driver will then verify the return and make changes to your invoice at that time for same delivery day. All returns are 24-hour turn around and if you received any product after delivery that requires a return please notify our office immediately and speak to Monte Harris or Rick Sanson. They will request the product to be picked up and verify credit. Upon review the credit will be issued on your next delivery invoice.

Ward's Contact Information

Wes Summer	General Manager	1-800-273-4161 or 919-828-4161 ext. 102
Ted Harmon	Sales Representative	919-210-1974
Monte Harris	Office Manager	1-800-273-4161 or 919-828-4161 ext. 103
Rick Sanson	Customer Service	1-800-273-4161 or 919-828-4161 ext. 105
Jaymi Huff	Nightly Order Taker	1-800-273-4161 or 919-828-4161 ext. 109
Serena Partin	Office Administrator	1-800-273-4161 or 919-828-4161 ext. 106
Connie Dehne	Accounts Receivable	1-800-273-4161 or 919-828-4161 ext. 108